

# Security for the Florida Villa for Vacation

## Contacts:

**ADT: 1-888-2382727**

Property manager at 1-800-531-3306, call emergency line for alarm event.

Lorie: 408 239-9390 Kenny: 408 239-9391

Check the phone ring volume in on when you get to the house.

For added security, ADT is installed in this house.

The **alarm code** and **password** are provided in the e-mail.

Please **DO NOT** save this number together with house address. You can save it other places, such as your cell phone.

## Location of the Alarm Panel:

The alarm control panel is located on the hall way to the kitchen. When you get in the house, turn right immediately, the alarm control panel is located on the left side wall on the way to the kitchen. Please take a look of the floor plan of the first floor. Let me know if you have any questions.

## Control of the Alarm:

1> Turn off the alarm: **code+off(1)**

When you enter the house, you have 1 minute to turn off the alarm.

2> Turn on the alarm: **code+away(2)**

You have 1 minute to exit the house after the alarm is turned on.

Make sure you always arm the house when you leave.

**NOTE:** You must close all the doors before the alarm will be ready to be armed. The green ready light will be on when it is ready.

### **3> What to do when the alarm is falsely set off?**

Enter the **code+off(1) TWICE** to disable the alarm. 1<sup>st</sup> time after you enter code+off, the alarm sound will be off, but the alarm is still active. You will need to enter it the 2<sup>nd</sup> time to really turn it off.

In the case the alarm is on, make sure you answer the phone -- ADT will be calling to make sure it is a not a false alarm. When you are on the phone, give them the **PASSWORD** and tell them that you are the guest and it is a false alarm.

**If you DON'T get the call from ADT after 3 minutes after the alarm is triggered, CALL ADT 1-888-2382727 to inform the false alarm to prevent policy dispatch.**

Make sure you give a call to me and the management company to notify us about it.

**If a false alarm causes a policy visit, a fine of \$150-\$500 will be imposed by the policy department, and you are liable for it. It is your responsibility to avoid it.**